ST KILDA MEDICAL
DEPUTISING SERVICES

INFORMATION BROCHURE

APPOINTMENTS

For an EMERGENCY call 000

Please ring 1300 301 909 for an urgent after hours medical care.
Every effort will be made to accommodate your urgent appointment.
Children will always be given priority.
Longer consultation times are available, so please ask our receptionists
if you require some extra time.
If you or your family member requires an interpreter services we can
organise this for you, please let us know when you make the
appointment.

HOME VISITS

Home visits are available for patients whose condition prevents them
from attending our MDS.
Patients living in our service area can request after hours doctor's visit.
To request a home visit call us on 1300 301 909 during operating hours.

TELEPHONE ACCESS

Doctors in our MDS may be contacted during operating hours. If the
doctor is with a patient a message will be taken, calls will be returned as
soon as practicable.
All urgent calls will be put through to the doctor or nurse immediately.

SERVICES AVAILABLE

St Kilda MDS provides urgent after hours medical care for patients with
conditions that are not life-threatening, but require urgent medical
attention (e.g. respiratory infections, migraines, gastro, fevers, urinary
tract infections, and minor injuries).
We do not offer comprehensive and planned/routine health care.
MEDICAL PRACTITIONERS

Dr Vasily Lebedev (MBBS, Melbourne), his main medical interests are men’s health and orthopaedic issues.

Dr Anna Velkov (MD, Omsk, Russia, AMC), has fields of interests in women’s health, family planning, paediatrics.

Dr Elena Litovski (MD, St Petersburg, Russia) has a passion for gynaecology, family planning and women’s health.

Dr Juliana Kononov (MD, Moscow, Russia, AMC) is interested in paediatric and geriatrician issues.

Dr Nikoloz Chanturia (DM, Volgograd, Russia, AMC) has medical interests in men’s health and traumas.

Dr Oxana Agareva (MD, Volgograd, Russia, AMC) is interested in women’s health, family planning, paediatrics.

Dr Olena Goodwin (MD, Odessa, Ukraine, AMC) has medical interests in cardiology and women’s health

Dr Alla Gimpel (DM, Andizhan, Uzbekistan, AMC) has a passion for dermatology and paediatrics.

NURSING STAFF

Ms Olga Randall (Registered Nurse)
Ms Natasha Chugunkova (Division 2 Nurse)
Ms Victoria Goikhman (Registered Nurse)

MEDICAL REPORTS AND RESULTS

ALL REPORTS AND RESULTS ARE FORWARDED TO A NOMINATED GP IN TIMELY MANNER.

Patients need to contact their family doctor to find out their results.

All incoming test results are reviewed and followed up by doctors. Copies are sent to nominated GP.

To ensure our staff maintain strict patient confidentiality and comply with the National Privacy Act, it is the policy of our MDS that test results will not be given over the phone.

FEES AND BILLING ARRANGEMENTS

We bulk bill all Medicare Card holders. Veterans may sign the service voucher. Patients who do not have Medicare Card considered as private patients. and the following fees apply:

Standard consultation—$70
Long consultation—$110
Fees are payable at the time of consultation by cash, EFTPOS or credit card. If you have any difficulty in paying our fees, please discuss it with us.

Please take the time to read through the 10 tips for improving your health that can be found in our waiting room. It explains how patients and carers can work in partnership with the health care professional to get the best possible care.

It explains:

- 10 tips for improving health care, which includes questions, people might like to ask their health care professional.
- What to expect from a health care professional.
- Information for finding out more about a condition and managing medicines.
- What can be done for concerns about health care.

OUR PRACTICE HAS A SUGGESTION BOX

Doctors and staff at St Kilda MDS are committed to providing you with a high standard of patient care. We welcome any feedback that will help us to improve our service.

DO YOU HAVE ANY COMMENTS ABOUT US?

IS THERE ANY ASPECT OF OUR CARE THAT COULD BE IMPROVED?

Your responses will be treated in confidence.